

1. When will the entry gates be repaired? Is there a plan to address security in the meantime? We received the proposal to repair the gates last week. It will take several weeks for the repair to the gates and controllers to be completed. The gates should not be termed as “security” since access can be gained to the community in various ways.
2. Does our usual security still patrol? Gateway neighbors are reporting scammers, solicitors and others in their neighborhoods. Statewide patrols the community every night at different times. There have never been any daytime patrols.
3. When will the debris be picked up? Is this an HOA responsibility or County or FEMA? Who schedules and pays for this? There are several methods to have the debris removed. Owners can take the debris to a County designated drop off location or hire someone to haul the debris for them. Or ask their landscape company to take the debris. FEMA and the County will remove the debris at no cost to owners. However, this takes time. For example, Irma struck on September 10, 2017 and FEMA removed the debris in Silverlakes on October 20 – so 40 days after Irma hit. Ian hit 19 days ago. The HOA is responsible for debris only on common area property.
4. Are there plans for reseeded lawns that are dying with debris piled up? Could we do this as a community to save money? Each owner is responsible for their own lawns.
5. When will the fence along the conservancy be repaired? Has anyone been notified that there are multiple sections needing repairs? The fence belongs to WCI. We have no ETA as to when they will repair the fence, but after Irma, they did repair it in a few weeks.
6. What about repairs/replanting in common areas? Has that been discussed? Common area landscaping repairs and replacements are included in both the operating and reserve budgets every year and will be handled in the normal course of HOA operations.
7. Did the clubhouse sustain any damage? Does it need repairs? Is the pool operational? The pool is operational and has been since October 6. The clubhouse suffered some minor damage to a gutter and a few roof tiles. We are securing repair bids now. There also was some minor damage to the fence surrounding the pool equipment.
8. Could this type of information, anything that the HOA Board is responsible for, be shared via email with residents? These matters will be discussed at the board meeting this Wednesday and the discussion will be included in the monthly newsletter and the board minutes. Owners are encouraged to attend board meetings and can ask their questions during the owner’s forum part of the meeting. The next meeting is Wednesday October 19 at 6:00 at the clubhouse. Also, please make sure our Webmaster has a current email, to ensure you are receiving notices. You can reply to the address of this email.