

Hurricane Ian has caused disruption in all our personal lives and to the operation of numerous businesses and government agencies in Southwest Florida. One matter we have become aware of is that a very significant number of fourth quarter assessment payments that were due by October 10 were not credited to owner accounts. This occurred even in cases where the payments were made well in advance of the due date and even where the payment was debited to the owner's personal bank account. About half of those cases were resolved in the past week, however approximately fifty cases remain.

These owners may not be aware that their payments have not been credited to their CRM account. We ask that all owners take a few minutes to log onto their CRM accounts and confirm that their payments have been posted. Please report any problems to CRM.

Due to these disruptions, the board is waiving all late fees and interest associated with fourth quarter assessment payments so long as payments are credited to owner accounts no later than October 31.

We appreciate your patience and attention to this matter.