

**Silverlakes at Gateway**  
**HOA Board of Directors**

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Rick Anderson

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**From the HOA President:**

Our first regular board meeting of 2021, held Jan, 20, showed our finances for 2020 finishing at 1% over budget — performance that's considered excellent by all.

The Silverlakes Finance Committee is seeking additional members. If you are interested, please contact a member of the committee (Gene Damm, Rao Chalasani, Manoj Sam, Kathy Roberts or Ray Beard) or a member of the HOA's board of directors.

As everyone knows, our quarterly assessment for single-family homes stands at \$254, and there is a welcome reduction for Villa owners to \$604. If anyone has not received their welcome letter and coupon books from our new management company, Compass Rose, just give them a call. They can be reached at (239) 309-0622. If you prefer to contact our community association manager Scarlet Milano, her new e-mail address is [scarletm@crmfl.com](mailto:scarletm@crmfl.com)

If you are having trouble accessing the clubhouse with your proxy card, take it to the clubhouse entry door leading to the pool. From your cell phone, call the number posted on the door. You will get instructions on how to activate your card to our new system while you are standing there. This will ensure your card will be working correctly.

We very much appreciate everyone's patience with the transition to not only a new management company, but also a new gate entry system. Your volunteers on the board and other committees, as well as other residents, have been working hard on getting these processes completed. Our treasurer, Markus Albrecht, has been deeply involved in ensuring all Silverlakes funds are properly transferred to our new management company and new banks.

Jane and Ritchie Grethey, as well as our secretary, Jim Wisniewski, have put in long hours on our new gate entry system. What follows here is a very good explanation of how the new system works put together by Jim and his proof-reading wife. I learned long ago that when there are people with

more expertise on wordsmithing than I, not to stick my nose in and probably screw things up. My thanks also to Donna Marchetti, our Webmaster, and Sue Beard, our newsletter editor, for getting this information out to all.

The entry system replacement project is nearing completion. Here is what to expect going forward during the transition period between now and April 1:

1. The current gate clickers that have been used for the past 25 years are being replaced by a radio frequency identification system ("RFID"). This is similar to the Sunpass toll system that you are familiar with. It is expected that within the next two weeks, each resident of Silverlakes will be issued two RFID "stickers" to affix to the inside of their vehicles' windshields. Those stickers will be read by a scanner that has been installed at the entry gates. The scanner is located on the right hand side of the entry area, so the stickers need to be affixed to the inside of the windshield on the passenger side of the vehicle. The scanner will automatically read and verify the sticker and the gates will open with no action needed by the resident. If additional stickers are needed, they can be purchased for \$8 each through Compass Rose.

2. The stickers should be available for residents to pick up at the clubhouse on Wednesday, Feb. 3. They will be available for pick-up during the day and evening (exact hours will be communicated separately). Any stickers not picked up will be mailed to the address we have on file for notifications. There will be a sign-out sheet for the stickers, but a neighbor can pick up your stickers and sign for them if you are not able to do so.

3. Access to the community using the clickers will be deactivated on April 1. Between now and then, both systems will be operational.

4. When using the call box, the existing resident gate code (begins with a 3) will be deactivated on April 1. Each resident will now need to enter their five digit proxy card number plus a zero to open the gates. The proxy card is the card you use to enter the clubhouse. The five digit code printed on the card is the same as your password to enter the private side of the Silverlakes Web site. For example, if your card number were 12345, you would need to enter 123450 to open the gates. There are a handful of residents who may not have a card assigned to them (most residents have two cards). If you do not have a card, you need to contact Compass Rose immediately to obtain one. The cost of the card is \$6.20.

5. The existing vendor code (begins with an 8) will continue to work except two zeroes must be added to the end. So the code of 8xxx is now 8xxx00. As is currently the case, that code is active only between 7 a.m. and 5 p.m. Monday through Friday and until 4 p.m. on Saturday. The code is inactive on Sundays.

6. All gate codes (personal and vendor) are entered by touching the "Entry" icon on the home screen of the call box and then entering the six digit code. The "Open Gates" button on the bottom will change from gray to green. Press the green button and the code will be verified by the system, and if active, the gates will open.

7. Touching the "Contacts" icon on the home screen of the call box opens a listing of all residents in Silverlakes. This function works the same as the old gate system. Your guests can scroll to and then select your name and a call will be placed to the phone number you have on file for gate access. After verifying that the caller is your guest, you enter 99\* on your phone to open the gates. Residents can use that same function to enter the community if the phone number on file is their mobile number and they have their mobile phone with them (i.e., call yourself, enter 99\*, and the gates will open). The phone number of the front gate that will appear on your phone screen is (239) 309-0669. You may want to create a contact name for this number such as "Silverlakes Gates" to quickly identify any calls coming from the gate.

8. As with the prior entry system, there is a short cut to scrolling through the directory. Each home has a three digit number directory code assigned to it that, when used, will allow their guests to quickly call from the call box. This is the same function and the same number used in the previous system. To access this function, touch the "Call" icon on the home screen and then enter the three digit number. The green "Call" button on the bottom will change from gray to green. Touch the green

button and a call will be placed to the resident, who can then open the gates for their guest. This number can be given to guests and vendors as a shortcut to using the directory, since that number only generates a call and the gates will not open until you verify that the person calling is your guest and you enter 99\* on your phone.

9. The RFID stickers and the proxy card gate codes are unique to each resident and are recorded in the system each time they are used. Please do not give your personal gate code or any extra stickers to vendors or Silverlakes non-residents.

Please contact Board Secretary Jim Wisniewski by email at [jimwisniewski2@comcast.net](mailto:jimwisniewski2@comcast.net) if you have any questions.

Special thanks also to our Vendor Oversight Committee, along with our vice president, Rick Anderson, for working on the many problems with our entrance area/ponds. I would also be remiss if I did not pass along the many "thank-yous" I've received for the good job being done managing our community. These have been in person as well via e-mails. Soooooo, all you volunteers, consider yourselves paid by all these thank-yous.

Once again, I want to thank ALL committee and board members for all they do for Silverlakes.

### **Social Committee:**

Free Coffee and Conversation are offered at 8:30 a.m. every Monday, Wednesday and Friday at the clubhouse. This is a great opportunity to meet your neighbors!

#### **Coming events**

**Monday, Feb. 8:** Book Club, 2 p.m. The book for this month is Orphan Train by Christina Baker Kline. Please RSVP by contacting Marilyn at 561-1294.

**Saturday, Feb. 13:** Garage Sale, 8 a.m. to noon. There is a charge of \$5 per household, payable that morning, to cover advertising and a guard at the gate,.

**Saturday, Feb. 20:** Monthly Bingo Night, 7 p.m. Seating is limited, so please call Agnes at 561-9661 to reserve your spot.

The following events have been cancelled: February Breakfast, the Brazilian Carnival, Casino Night and St. Patrick's Day Dinner.

### **Sunshine Committee:**

The Sunshine Committee sends greeting cards to Silverlakes residents who are recovering from an illness or surgery, celebrating the addition of a child to the family or mourning the loss of a loved one. If you know someone who could use a card, call Sue Beard at (239) 284-3936 or email her at [shadden@comcast.net](mailto:shadden@comcast.net). Sue will need the name AND address of the recipient.

### **In Memoriam:**

Our thoughts and prayers go out to the following Silverlakes neighbors:

Cindy Mason of Lakeland Circle, whose sister, Nancy Dean, passed away Jan. 1 of complications from the COVID-19 virus. She lived the last 11 years at the Overlook Masonic Health Care Facility in Charlton, Mass. Nancy visited Cindy and her husband, Orrie, every winter in Silverlakes. Nancy also is survived by a brother, Rodney Dean of West Brookfield, Mass.

Patty Keavney of Lakeland Circle, whose brother, Frederick W. Kaste, passed away Jan. 3 of multiple myeloma. A resident of Montana, he also is survived by his wife of 55 years, Marcia; a daughter, Lori Larson; a son, Mike Kaste; a brother, Bob Kaste; four grandchildren; and one great-grandson.

Judy Dobson of Lake Pines Court, whose younger brother, Richard Hutchins of Quincy, Mich., passed away Jan. 21 after suffering a massive heart attack.

Please keep these friends and neighbors in your thoughts and prayers.